

For Parents from Parent Handbook

Grievance Policy

Swan River Montessori Charter School strives to create and maintain a safe, comfortable, and enjoyable learning environment for every child, regardless of sex, race, gender, or ability level. We do this in several ways:

- By respectfully treating every person as an individual and encouraging each individual's maximum developmental potential;
- By recognizing that each person is essential to the success and growth of not only him or herself, but of other students and the school in general;
- By maintaining direct communications with each family and ensuring that each family can speak directly with teachers, the Director, or the Operational Manager.

We believe that open, respectful, and honest communication is best for all parties involved. You will always find an open door and an attentive ear at Swan River Montessori Charter School. We expect you to come directly to us with any concerns you have regarding your child's educational experience. We would rather address a problem/concern early, before it becomes a larger, more emotional issue.

Please be aware that we expect you to utilize the proper channels of communication. Issues should be addressed first with the child's teacher, even if the concern involves the teacher him or herself. The Director will become involved if either you or the teacher believes it is necessary and/or appropriate. The issue may be brought before the Board of Directors as deemed necessary by either you or the educational staff.

The Board of Directors (School Board) is responsible for the governance of the school. Board members are not to become individually involved with the daily management or operations of the charter school. In other words, Board members will not "micromanage" the school day but oversee and manage the governance and application of state and federal laws with regard to operating a public school.

School Board meetings are open to the public with published monthly meeting dates and times. If you would like to address the board you can request that your concern be placed on the agenda. Check the website or school bulletin board for meeting dates, times, and board minutes.